
17 February 2016

IMPORTANT INFORMATION: Changes to Standards New Zealand from 1 March 2016

Standards New Zealand becomes part of the Ministry of Business, Innovation and Employment (MBIE) from 1 March 2016 when the Standards and Accreditation Act 2015 comes fully into force.

The Act provides that the role and functions of the Standards Council will now be performed by the New Zealand Standards Executive within MBIE from this date. A new Standards Approval Board will also start on 1 March 2016.

Our systems, data, and records are being moved over to MBIE and the team will continue to help develop, maintain, and provide access to standards. There will be changes to our operational and business support structures but these are largely administrative and should not impact on you. After the move you can expect to engage with Standards New Zealand in much the same way as you do now.

As part of a government agency, the Standards New Zealand website address will change to www.standards.govt.nz instead of www.standards.co.nz. A redirection will be in place.

Our services

Most services, resources, and products will continue to be available to you from 1 March 2016. The process for viewing and purchasing standards will stay as it is now, and the Online Library and Asset Plus services will continue to be available.

However, moving within a government department means we can no longer offer the membership subscription service and requires us to provide services on a cost-recovery basis only. This means membership cannot be offered in the form of discounted products or services from 1 March 2016.

If you currently promote our membership subscription service on your website or through other channels, we would appreciate it if you could change this by 1 March to simply promoting standards.

Existing memberships will be honoured, and discounts provided until each membership subscription expires over the coming months. Credit terms will continue to be available to qualifying customers.

Contact details

The Standards New Zealand team will be part of the Consumer Protection and Standards branch within MBIE and will be located on level 2 of the main MBIE offices at 15 Stout Street, Wellington.

New contact details will be available on our website from 1 March 2016. However, our freephone number remains the same at 0800 782 632, and you can continue to email enquiries@standards.govt.nz.

Please note that there will be some staff changes when Standards New Zealand moves within MBIE, so your main contact person or their contact details may change. If unsure, please call or email us.

Agreements

If you have a current signed agreement/agreement for services with Standards New Zealand this will automatically transfer to MBIE on 1 March 2016. All the conditions and provisions remain the same.

Credit customers

If you have credit facilities with us or pay by direct credit, please note that **after 1 March 2016** you will need to use a new account number. Details will be on our website from 29 February 2016.

Further information

If you would like more information on the Standards and Accreditation Act 2015 or have any questions email enquiries@standards.govt.nz